

<b>HEALTH SCRUTINY COMMITTEE</b>
<b>19 JANUARY 2017</b>
<b>GP SERVICES IN NOTTINGHAM CITY</b>
<b>REPORT OF CORPORATE DIRECTOR FOR STRATEGY AND RESOURCES</b>

## **1 Purpose**

- 1.1 To review work taking place to ensure that all residents have access to good quality GP services now and in the future.

## **2 Action required**

- 2.1 The Committee is asked to consider the provision of general practice in Nottingham City, the pressures on general practice provision and how NHS Nottingham City Clinical Commissioning Group is responding to these pressures.

## **3 Background information**

- 3.1 Primary care is a key part of the local health and care system. Through its work the Committee is aware of the current pressures on GP services in Nottingham and the impact that this has on both patient experience and the wider health and social care system. These pressures include increasing demand in terms of numbers and complexity of patients and increasing diversity in the City's population; workforce pressures from an ageing workforce and challenges in recruitment of GPs; and vulnerabilities of some practices to quality issues and financial difficulties. Health scrutiny is also aware of the impact that this has on service user experience, for example in availability of appointments and the knock-on pressure this has through increased attendance at urgent, and particularly emergency care facilities.
- 3.2 In Nottingham, NHS Nottingham City Clinical Commissioning Group has powers under fully delegated responsibilities from NHS England for the commissioning, procurement and management of primary medical services.
- 3.3 In November 2015 the Committee heard about the provision of general practice services in the City and the processes established by NHS Nottingham City Clinical Commissioning Group and NHS England North Midlands to assure the delivery of good quality primary care.
- 3.4 Since that time the General Practice Forward View has been published setting out national plans to respond to the pressures on general

practice; and locally the Sustainability and Transformation Plan aims to strength primary care services with 'swifter access to general practice, which will be available 8am-8pm, seven days a week'. It says that by 2020/21 the STP footprint (Nottingham and Nottinghamshire excluding Bassetlaw) will be in the top 25% of areas for citizen satisfaction with GP opening hours, those recommending the practice, and those with a same or next day contact.

- 3.5 NHS Nottingham City Clinical Commissioning Group (CCG) has submitted a paper updating on primary care provision in the City, implementation of the CCG Primary Care Vision, the work of the CCG in relation to primary care commissioning and performance and quality monitoring, information on patient experience and complaints handling and work that the CCG is doing to support for general practice. The Care Quality Commission inspects GP practices and details of the ratings given to practices who have received CQC visits is included within the paper.
- 3.6 Healthwatch Nottingham has recently undertaken a piece of work looking at pressures in general practice in the City, carrying out a case study of a health centre (Mary Potter Centre) to better understand the pressures on inner city primary care. The final report is still being finalised but an interim report has been made available to the Committee.

#### **4 List of attached information**

- 4.1 Healthwatch Nottingham *Pressures affecting Inner City General Practice: Interim Report January 2017*

NHS Nottingham City Clinical Commissioning Group *Primary Care Services in Nottingham City*

#### **5 Background papers, other than published works or those disclosing exempt or confidential information**

- 5.1 None

#### **6 Published documents referred to in compiling this report**

- 6.1 Report to and minutes of meeting of the Health Scrutiny Committee meeting held on 19 November 2016

NHS England (April 2016) General Practice Forward View

Nottingham and Nottinghamshire Sustainability and Transformation Plan

## **7 Wards affected**

7.1 All

## **8 Contact information**

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